

Veranstalter	Annette Deutschendorf
Art der Veranstaltung	Wirtschaftsenglisch E (ENG-22) – für Studierende mit Zulassung BIS WS 15_16 Exploring methods and activities for teaching customer-oriented communication  Wirtschaftsenglisch D (ENG-22) – für Studierende mit Zulassung AB WS 15_16 Practical Skills for Business and Vocational English Teachers
Veranstaltungsnummer	53-640
Zeit	2st. Mo 14-16
Raum	Phil 701
Beginn	3. April 2017

### Course description:

In this course we will work on materials and activities for teaching customer-oriented communication in emails, phone calls and conversations with customers/guests/patients etc.

Based on the requirements of the *Rahmenplan Fachenglisch an Berufsschulen*, you should develop at least two lessons which should each emphasize a different skill, for example, a lesson training listening skills, a reading skills lesson, a lesson focusing on discussing a customer's requirements etc. You are welcome to pick authentic materials related to your own professional background or the school where you are doing your Kernpraktikum. Part of the challenge will be to adapt these materials for mixed-ability groups, if necessary, and to incorporate a language focus (grammar/vocabulary) into the lessons, and we are going to explore different options for this.

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*The seminar is aimed at students of "Lehramt Berufliche Schulen" with English as a subject.*

### Course requirements:

- regular attendance and active participation (including homework)
- preparing lesson plans and teaching materials

Sprechstunde während der Vorlesungszeit:	s. IAA website
Sprechstunden während der vorlesungsfreien Zeit:	Nach Vereinbarung per e-mail